Underwriting

Critical Process Issues

PRO
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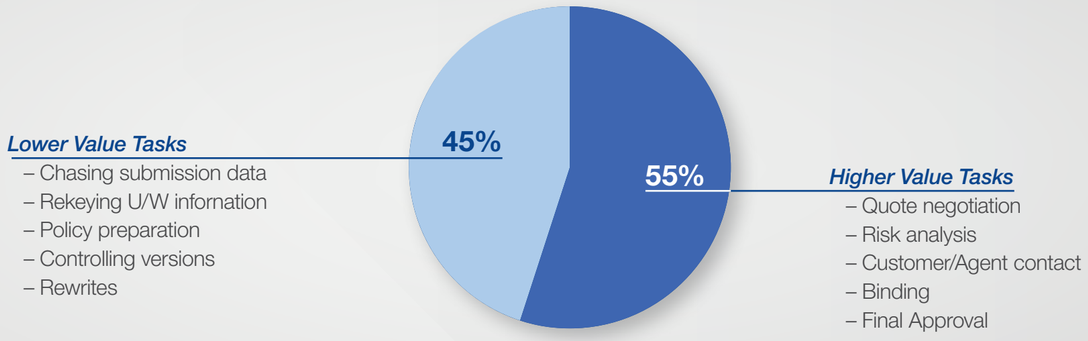
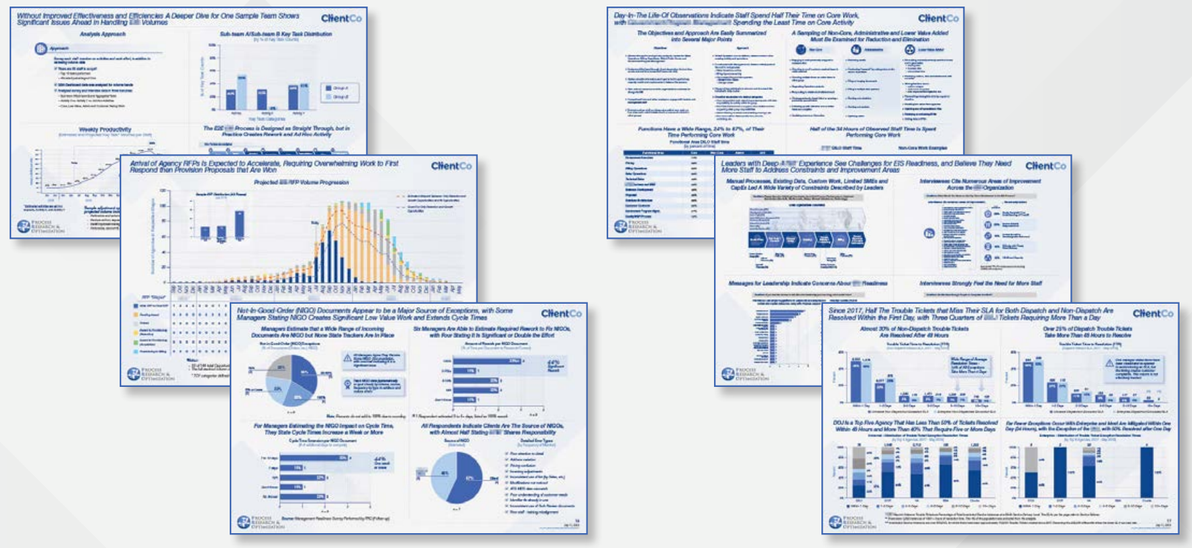
Sample Deliverables and Output

Example Underwriting Task



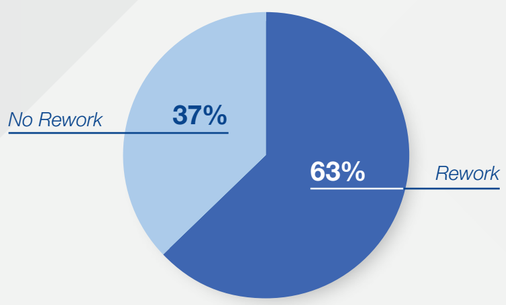
Additional Tools: Statistical Analysis, Organization Design, Benchmarks, Best Practices, and Workload Planning



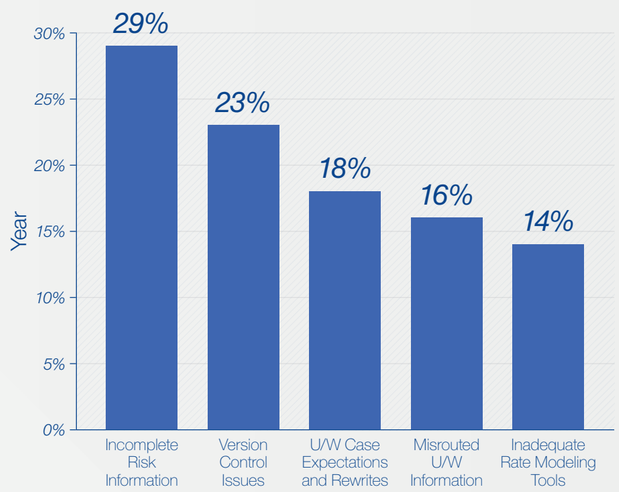
Typical Improvement Issues

Most Applications in Underwriting Are Reworked Due to a Variety of Issues

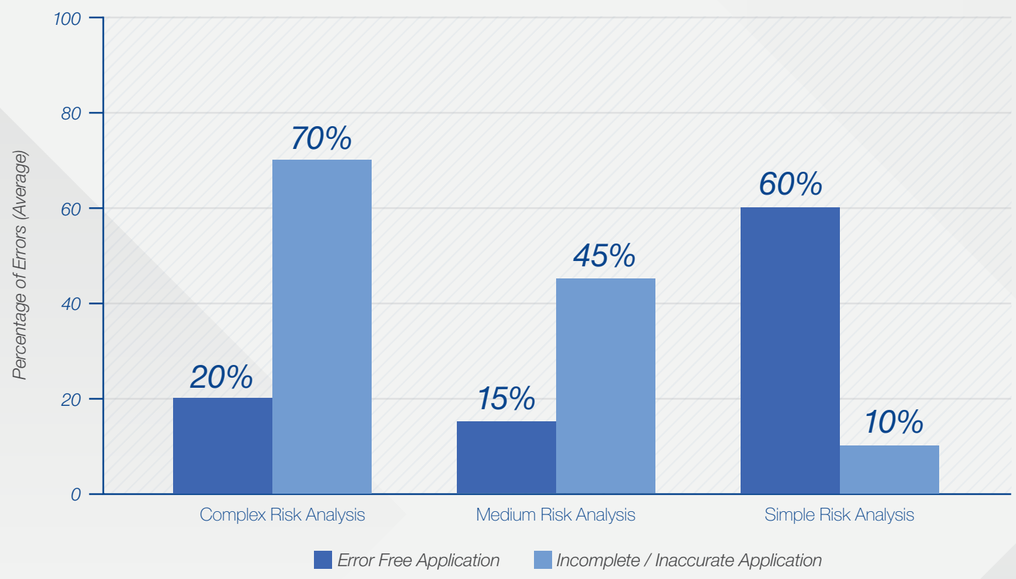
Percentage of Applications that Require Rework



Reasons For Rework



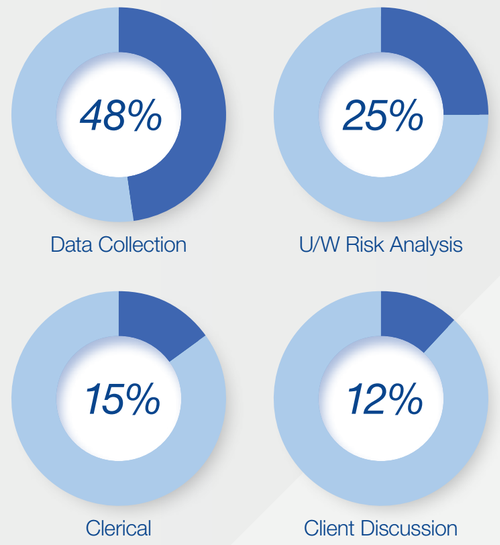
Submission Error Percentage Segmented by Complexity



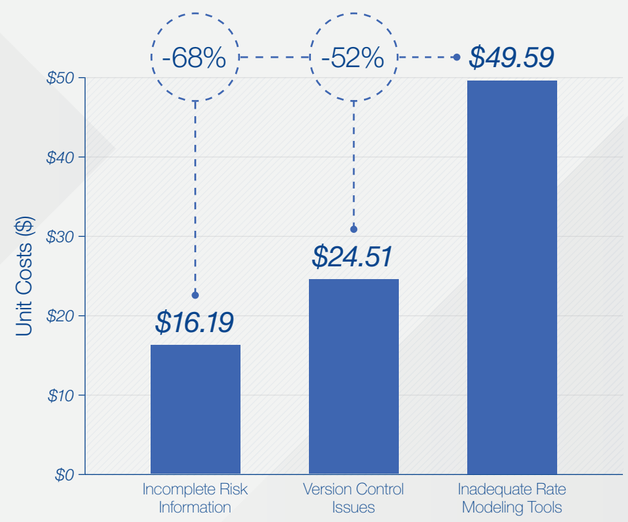
Solutions Approach

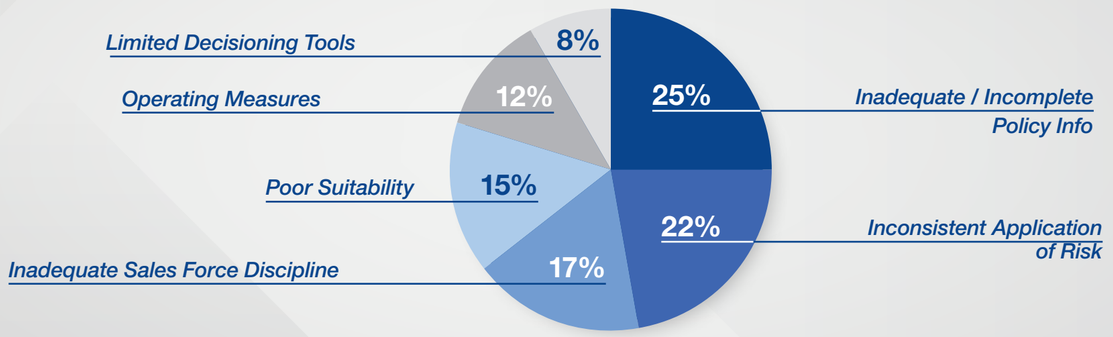
Lower Value Tasks Can be Redistributed to Support Staff for Increased Efficiency

Total Underwriting Tasks



Cost Per Hour



Lower Value Underwriting Tasks Are Categorized by Driver

Total Underwriting Tasks