



Process and Performance Improvements Are Linked to Six Improvement Theme

IMPROVEMENT THEME	% OF IMPROVEMENT
Streamline & Standardize Manual Processes Document all non-straight-through-processing tools leveraged that feed inputs to or receive outputs from Build Plan processes, and group tools by purpose and dependencies. Identify existing system functionality which will automate any aspect of these tools and further assess variances to develop standard tools around core processes with additional fringe functionalities to address specific scenarios.	40%
Improve Alignment with Supplier Processes Identify ongoing interaction points with vendors and highlight areas of misalignment with vendor planning processes; improving ability to secure future capacity, capitalizing on short- term capacity upside provisions, and leveraging existing agreements to ensure mutual adherence to expected service levels. Redesign vendor interaction schedules to optimize production request fulfillment, improve processes to respond to short-term capacity changes, and implement procedures of tracking and enforcing non-compliance of agreement terms.	20%
Implement End-to-End Forecast Data Feedback Enable visibility between supply & inventory strategy and vendor forecast delivery data adjustments. Implement tracking metrics to understand drivers of capacity change throughout process. Implement alignment sessions between Inventory Strategy & Planning (ISP) and external Manufacturing Suppliers (MS) teams during pre-alignment discussions to improve end-to-end data adjustment approach and minimize impact to downstream processing effort.	22%
Clarify End-to-End Roles & Responsibilities Develop agreed upon and clearly documented roles & responsibilities throughout the organization, including the network of third-party processing partners. Ensure that accountability is properly aligned and incentivized with correct teams / areas, and develop performance metrics to maintain and improve ongoing work efforts.	6%
Develop Tactical Change Processes Formalize and document processes to facilitate shifts in supply availability outside of standard planning cycle timelines. Leverage supply planners', supply demand planners', and supply line management's perspectives to support efficient, formal process development, upside capacity capture, capacity shift adjustments, and reporting / record maintenance efforts.	6%
Minimize Dependency on Escalation Procedures Define clear escalation thresholds for allocated supply requirements through collaborative risk assessments driven by historical performance. Embed appropriately complex processing logic to facilitate any decisioning below escalation thresholds. Clarify consensus and approval responsibilities and document within a central RACI or relevant Standard Work Instructions (SWI) documentations.	6%
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